



### **What is DataCash?**

DataCash (Mastercard gateway services) is a payment processing company and one of the largest and most trusted providers of multi-channel payment services worldwide.

Please find a link to their website below for more details:

<http://www.mastercard.com/gateway/index.html>

### **How do I know my card details are secure?**

DataCash enables your card details to be stored in an encrypted form using a process called card “tokenisation”.

This ‘token’ is stored by DataCash and linked securely with us for future transactions meaning we do not keep or store your actual card details.

The storage by DataCash of this encrypted information meets legal requirements and conforms to PCI DSS (Payment Card Industry Data Security Standards).

### **When will you use my credit card?**

After your consultation (or other chargeable event) has taken place your card will be used to cover any charges incurred on your account or any linked account such as a child for whom you are the declared bill payer. A receipted invoice will be provided on your departure or can be emailed to you.

For charges incurred which do not involve you coming into the Practice (such as a telephone consultation, prescription issue, non-attendance fee etc), you will be provided with a receipted invoice once we have processed your payment.

### **What if I decide not to use this service?**

You can opt not to use the card storage service however please remember you are required to pay on the day for any charges incurred.

If for any reason you do not pay on the day we will endeavour to contact you as soon as we can to secure payment. If the charges remain unpaid for more than one week you will be sent an invoice with administration charges added. Administration charges are reflective of the additional work and time taken to send out and follow up unpaid invoices.